

TERMS OF YOUR AUTOMATIC PAYMENT (FOR YOUR RECORDS):

By enrolling in BloomPayment's automatic payments ("Automatic Payments"), you are authorizing BloomPayment to debit the bank account you designate ("Checking Account") each billing period on your statement's payment due date ("Due Date") to pay automatically the amount preference you have selected ("Automatic Payment Amount"). You understand and acknowledge that if your balance or Total Minimum Payment Due increases, your Automatic Payment Amount may increase accordingly. Automatic Payment Amount options include: 1) Minimum Payment: Your statement's Total Minimum Payment Due; 2) Total New Balance: The entire New Balance shown on your billing statement; or 3) Fixed Payment Amount: Your Fixed Payment Amount or the Total Minimum Payment Due, whichever is greater. You will ensure that there are sufficient funds in the Checking Account on your Due Date to pay the Automatic Payment Amount. If you close your Checking Account, you agree to notify BloomPayment beforehand to enable BloomPayment to stop initiating debit transactions. BloomPayment will not be held liable for any fees your bank may assess if you do not have sufficient funds in your Checking Account to cover the transfer or if you close your Checking Account. If your payment is returned unpaid by your financial institution you agree to pay a returned payment fee pursuant to your Agreement and BloomPayment may terminate further Automatic Payments, unless otherwise re-authorized. You agree that unless you notify BloomPayment to stop, suspend, terminate, or adjust the Automatic Payment Amount, BloomPayment is authorized to debit the funds from the Checking Account in the amount of the Automatic Payment Amount you have selected. Any update, changes, or other requests for your Automatic Payments can be made through your online portal at mybloompayment.com, by mail to BloomPayment, PO Box 3136, Burnsville, MN 55337, or by phone (877) 488-2880. BloomPayment must receive your request at least two (2) business days before your Due Date. If you call to make an adjustment within 2 days of schedule debit date, your request may not be processed until the following billing period. BloomPayment may revoke your right to participate in Automatic Payments at any time for any reason.

AUTOMATIC PAYMENT FAQs

What are Automatic Payments and how does it work?

By signing up for Automatic Payments, you are choosing to have your monthly minimum payment, or a chosen amount, automatically deducted from your checking account each month. All Automatic Payments will be credited to your BloomPayment account on your statement's payment due date each month. The amount of your Automatic Payments depends on your preference:

- 1) Minimum Payment: Your statement's Total Minimum Payment Due.
- 2) Fixed Payment Amount: Your Fixed Payment Amount or the Total Minimum Payment Due, whichever is greater.
- 3) Total New Balance: The entire New Balance shown on your billing statement.

How much does it cost to sign up for Automatic Payments?

It's free! You also save money on postage every month and avoid the possibility of missing a payment. Paying your hospital bills has never been easier!

Will my Automatic Payment amount ever increase, and how will I know?

Your minimum monthly payment is calculated based on your highest total balance. Please refer to your Agreement and Initial Disclosure Statement for your minimum payment calculation. If your minimum amount due increases, your Automatic Payments will also increase accordingly. BloomPayment will send you a statement each month showing the minimum amount due that will be automatically withdrawn on the statement due date. If your Automatic Payment is setup for a chosen amount, your chosen amount must be greater than your minimum amount due, or your minimum amount due will be automatically withdrawn instead. Your statement will also detail the previous month's transaction activity. You can also access your BloomPayment account detail online by enrolling for online services at <http://member.BloomPayment.com>.

Can my chosen Automatic Payment amount be less than my minimum amount due?

No. If your minimum amount due is greater than your chosen amount, the minimum amount due will be automatically withdrawn and posted to your account instead.

If I make additional payments toward my BloomPayment account, will my Automatic Payment amount be adjusted?

No. Your minimum monthly payment is calculated each month on your statement closing date. Additional payments made within the same month's billing cycle will not reduce the amount automatically withdrawn.

How do I modify or stop my Automatic Payment?

You can stop or modify your Automatic Payment at any time. BloomPayment must receive written or oral notification from you of its termination at least three business days before the scheduled date of the transfer and in such time and in such manner as to afford BloomPayment and your financial institution a reasonable opportunity to act on it. Call BloomPayment Customer Care at (877) 488-2880, or send your written request to: BloomPayment Customer Care, PO Box 3136, Burnsville, MN 55337. If you wish to modify your Automatic Payment (either the amount automatically withdrawn or the bank account from which your automatic payment is withdrawn) you will be required to submit another form that contains updated information.